

# Joining Our Family

## COVID Considerations



COVID-19 has impacted us all, but seniors have special health considerations. Care needs can't wait for a vaccine, and social distancing challenges can leave residents feeling especially isolated.

We are committed to serving seniors and families in need, by adapting many of our usual processes to meet the challenges of today. These are our four most important areas of focus:

**TESTING:** All residents and team members receive testing before joining our family, and staff testing is part of our regular protocols. Residents, of course, may request testing at any time for any concern.

**TRACKING:** We've added layers of tracking procedures to confirm infection control protocols and changes, from comprehensive cleaning schedules to multiple daily health screenings.

**TRANSPARENCY:** We will faithfully communicate the status of the virus within our community, and outline all the appropriate steps we are taking to protect the well being of residents and staff.

**TREATMENT:** Our community is home, our residents, family. Our team's mission is to provide ongoing education on COVID-19 and to make available all the proper PPE (personal protective equipment).

**These four "T's"—Testing, Transparency, Tracking, and Treatment—produce the most important "T" of all—TRUST. We stand ready to help you and your family. Call today to learn more.**

